

CMS Maintenance Plan Opt-Out Agreement

Northeast Web Design's Content Management System Maintenance plan is designed to keep the CMS of the client's web site running in a secure and optimal condition. This agreement was created to establish a clear understanding of the terms and conditions when opting out of Northeast Web Design's CMS Maintenance plan. After signing the opt-out agreement, the client agrees that Northeast Web Design is NOT responsible for handling ANY web site related concerns. These concerns include but are not limited to:

- ✓ Server Malfunctions/Down-Time
- ✓ Data Loss/Corruption
- ✓ Software Errors / Bugs
- ✓ Software Updates
- ✓ Technical Support
- ✓ Security Breaches
- ✓ Information Exposure

If the client chooses to pursue Northeast Web Design for support regarding any of the (but not limited to) aforementioned issues, Northeast Web Design will be available to aid the client at the rate of \$80 per hour and/or by contract.

Approval:

An authorized signature below indicates the acceptance of this agreement.

Client

Northeast Web Design

Signature

Signature

Printed Name

Printed Name

Date

Date